

First steps after arrival from Ukraine

Persons who arrive Germany from the Ukraine can initially stay in Germany for an unlimited period of 90 days. During these 90 days you can move freely in Germany and consider where you want to stay in the longer term. After 90 days you have to apply for a residence permit. Different steps are necessary for this:

1. Registration in the City of Bergisch Gladbach

It is important for the refugees or a third person to bring their **original passports** and a **confirmation of the landlord of the place the People live already** to the information desk of the Citizens' Office in the city center. You don't have to make an appointment before. You can go there in the opening hours so that the registration can take place. The Papers will be handed out again directly, and you will then receive the confirmation of registration by post. The current rules of the Corona Protection law in the Citizens' Office, are currently 3G.

Information desk opening hours:

Monday+Tuesday:	8.00 a.m. – 12.00 p.m. 1.00 p.m. – 5.00 p.m.
Wednesday:	8.00 a.m. – 12.00 p.m. 1.00 p.m. – 2.00 p.m.
Thursday:	8.00 a.m. – 12.00 p.m. 1.00 p.m. – 6.00 p.m.
Friday:	8.00 a.m. – 1.00 p.m.

In the case that you live in a collective accommodation, the registration (registration address) is carried out by the city administration.

Please note that the city offices in Bensberg and Refrath cannot offer this service.

2. Residence permit

If you have any questions about your residence status, please contact the immigration office.

If you cannot identify yourself with any Papers, please also contact the immigration office directly. They will process your application for a residence permit after you have registered with the Citizens Advice Bureau. For this it is sufficient if you send an e-mail with the following information to the immigration office at: auslaenderbehoerde@rbk-online.de.

The following Informations you have to tell them:

- Name/first Name
- Date of birth/Place of birth
- gender
- family affiliation
- date of entry
- Resident at:

And the Office need also this Papers from you:

- Scan of passport/ID
- Scan of the entry stamp

3. Receipt of benefits and treatment in the case of illness

To take care of you in the case of illness is part of the benefits under the Asylum Seekers Management Act. In order you want to register for according to the AsylbLG, you have to send an e-mail to ukraine@stadt-gl.de. The benefits department will then contact you directly.

The following Papers you have to send to the Office:

- Name/first Name
- Date of birth/Place of birth
- gender
- family affiliation
- date of entry
- Resident at:

They also need the following Papers from you:

- Scan of passport/ID
- Scan of the entry stamp

Please note that the recording and processing of cases may currently take some time due to the increased volume. Please refrain from calling us.

